

SkyFile Mail Release Notes

From v13.04b to v13.05

SkyFile Mail Client V13.05 – Module update (19-March-2026)

- Removal of prepaid features

SkyFile Mail Client V13.04b – Bug fix (16-October-2025)

- Bug Fix
 - Fixed a side-by-side error preventing some users to upgrade to the new version.

SkyFile Mail Client V13.04 – Module update (08-September-2025)

- **New process for downloading the installation file:** new users will need to visit <https://webmail.skyfile.com/cfg.htm>, and log in with their SkyFile credentials to access the installation file.
- Improvement: enhanced security.

SkyFile Mail Client V13.03b – Bug fix (17-April-2025)

- Bug Fix
 - Fixed a side-by-side error preventing some users to upgrade to the new version.

SkyFile Mail Client V13.03 – Module update (04-April-2025)

- Bug Fix
 - extended SMTP traces (trace=2 in skyfile.ini) for analysing encoding issues with Outlook regarding image links
 - problem with entry points of shared DLLs addressed
- Improvements
 - improved behaviour for not updating mail list due to mail transfers
 - improved behaviour on switching very quickly between mails in mail client
 - removed modem based services in devices.lst
 - removed sections modems/comports from manuals

SkyFile Mail Client V13.02b – Bug fix (12-February-2025)

- Bug fix
 - In case of internal email sent to multiple subaccounts, only the first subaccount in the recipient list will receive it.

SkyFile Mail Client V13.02 – Module update (28-January-2025)

- Bug fix
 - Long Chinese attachment names in SMTP from Outlook
 - SMAPI interface working only if main client is already open
- Improvements
 - Improved HTML display for some mail formatting
 - Improved internal process signalling for status display (mailslot terminated)

SkyFile Mail Client v13 - Module update (12-July-2024)

- New branding and color scheme

SkyFile Mail Client v12.21 - Module update (13-December-2023)

- Fax feature discontinued
 - Removal of all Fax-related elements in the client
- Bug fix
 - Received emails without visible text in Microsoft Outlook client due to binary bytes within the HTML code

SkyFile Mail Client v12.10 – Module update (11-October-2023)

- SkyFile Anti-Virus discontinued and interface cleanup
 - SkyFile Anti-virus removed from OTA page
 - SkyFile Anti-virus menu point removed
 - Outdated engines reminders removed
 - Uninstalled OTA packages reminder removed
 - Directory antivirus.dir and closing network share removed

- Anti-virus-related items in configuration files removed
- Anti-virus information from manual pages removed
- Anti-virus AFT rule removed

SkyFile Mail Client v12.03 – Module update (04-October-2022)

- Fixed issue
 - backup ignores server name
 - internal mail detection for automatic bcc by SMTP
 - archive management and cleaning by host32.exe

SkyFile Mail Client v12.02 – Module update (20-June-2022)

- Fixed issue
 - Allowed characters { and } in mail addresses

SkyFile Mail Client v12.01 – Module update (17-May-2022)

- Fixed issue
 - The file extension of attachment with Unicode characters in the file name got lost

SkyFile Mail Client v12.00c – Module update (07-December-2021)

- Fixed issues
 - Menu point "Select standard fonts" put into the main configuration menu
 - Standard fonts selected above used in the text mail editor
 - Solved a problem with SkyFile NOAD not able to attach the xml file automatically

SkyFile Mail Client v12.00b – Module update (30-November-2021)

- HTML compatibility
- New Fleet Agent version (v2.3.533.1) for installation of ITLink Monitor.

- Updated icon design
- Fixed issues
 - Prevention of too long attachment file names
 - POP3 MIME structure corrected with embedded pictures containing spaces in filenames
 - SMTP stability on very long lines
 - Printing mails contains attachment names

SkyFile Mail Client v11.20a – Module update (28-Sep-2021)

- New Fleet Agent version for installation of ITLink Monitor.
- New compatibility with Iridium Certus for Prepaid/MyMail services.
- Updated application branding.

SkyFile Mail Client v11.10c – Module update (13-Nov-2020)

- Fixed issue storing mails from the list, problem with attachments.

SkyFile Mail Client v11.10b – Module update (12-Nov-2020)

- Fixed issue with SMTP onboard which occurred with 11.10.

SkyFile Mail Client v11.10 – Module update (10-Nov-2020)

- New release of the Fleet Agent for KeepUp@Sea Monitor Module

SkyFile Mail Client V11.00b – Correction (25-Aug-20)

- Minor change: Attached email format keep as msg. instead of conversion to the .eml not supported by some Outlook versions (SkyFile Mail Client v11.00b not deployed Over the Air)

SkyFile Mail Client V11.00a – New feature (03-Mar-20)

- KUAS Monitor: SkyFile Mail V11, is the transporter and installer of KeepUp@Sea Monitor.
Enabling a fleet to standardize its IT environment with ease, KeepUp@Sea Monitor has a new entry level package available to meet the needs of customers seeking only basic monitoring, per vessel.

Should you require a more standardized fleetwide package, you may be better served by the KeepUp@Sea Monitor – Business, which includes the timeline and fleet views.

SkyFile Mail Client V10.50 and subsequent versions – New features (19-Feb-20)

- Sub-account renaming: Now possible to rename a sub-account, in SkyFile Mail Client.
Emails, archives and other individual folders are automatically transferred under the new renamed sub-account.
- Automatic Archive Management: The master and/or authorized persons onboard can manage manual or automatic archive thanks to predefined levels or volumes. Based on the same principle than the automatic back-up feature, this new service avoids keeping too many emails and files in the operational folders (Inbox, Outbox, etc....) and it reduces the risk of files overloading and network issues. This service already exists but it is not customizable thanks to a user-interface in SkyFile Mail Client.
- Right Delegation for Auto Archive: The master can delegate the right to manage the Automatic Archive process to other people (officer, crewmember) onboard. This feature is already applicable to other key-features of SkyFile Mail Client.

- Outdated connectivity clean-up: Outdated devices such as “Inmarsat B” or “MPDS” have been removed from SkyFile Mail Client and from SkyFile Back Office.
- Number of emails and size: Number of emails in a specific folder and size of the folder are now displayed in the bottom-line of the SkyFile Client main window.
- Notifications in an alternate email client: this option is automatically activated as soon as the alternate email function is selected. It allows the Master to get SkyFile internal notifications when using another email interface such as Outlook.
- Internal message size limitation: for internal emails (between sub-accounts onboard a ship) the external message size limitation is not anymore applicable.
- Anti-Spam features: a new quick button has been placed in the toolbar of SkyFile Mail Client. It allows the master to warn Marlink when a suspicious email has been detected. On shore, the mail and its header are checked and immediately placed in a high-level blacklist if coming from a spammer. Furthermore, all mailboxes are scanned for detecting the same spam, which is automatically deleted if not yet delivered to the ship.

The service is accessible via the alert-button or via an option placed in the menu “message”, or via a right-click on the suspicious email.

- Certus: quick set-up for Iridium Certus has been added.
- Windows Service vs Application mode: following the first dial-in, an informative message is posted in the mailbox of the Master. It explains the benefits of using the application as a Windows Service versus the standard Application mode. This information is also part of the installation wizard for SkyFile Mail Client.
- INX file: few adjustments and corrections avoiding “INX-file” corruption.

SkyFile Server – New Services

- Pre-OTA deployment for beta testing: Before a large deployment of the new versions of SkyFile Mail Client via OTA update, a pre-deployment is performed to all SkyFile Premium Demo-accounts. This new service allows the companies having already in

place a Demo-account to test the new services of SkyFile Mail before the global deployment across all users. It allows them to detect potential side-effects with other applications running onboard before the general deployment of SkyFile Mail Client.

- Size limitation: a new size limit at 40MB has been added in SkyFile Back Office and in Portal 360.

SkyFile Anti Virus – Improvements

- OTA update notification: A renewed message explaining to the user the reasons why the vessel cannot receive an Over The Air update while an antivirus update is available (the size of the update is too big or the existing antivirus engine is too old). It makes easier to understand why the vessel must get the antivirus engine via USB-Stick or CD and why it requires a fresh installation.
- OTA update 6 months: the incremental antivirus engine update is now based on the last 6 months (instead of 3 months until 2020). The antivirus engine can be updated thanks to the OTA update service even if the existing version is 6 months old.

Bug fixes

- Host32 stability: the Host32 module management has been updated to reduce the risks of crashes observed by some companies. Marlink expects here a serious and permanent system improvement.
- Host32 access: to avoid conflicts it is now only possible to access the Host32 module from the machine or server where SkyFile Mail Client is installed.
- Windows 10: drag & drop of attachments in Windows 10 is now working normally

Dates

Initial document : 3 March 2020
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Contacts

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