

What you need to know about the SKYFILE MAIL REVAMP

As previously communicated, Marlink has recently revamped its popular SkyFile Mail suite of services to create a harmonised and clearer portfolio.

As part of [SkyFile Mail](#), three main package types are now offered:

- **SkyFile Mail Lite** - ideal for smaller user groups and our service provider partners; this option provides the well-known quality of service, robustness and simplicity of SkyFile Mail, enabling easier management of accounts either per user or via pools, at a very attractive price.
- **SkyFile Mail Entry** – formerly known as the ‘Classic’ package, this option brings additional, valuable features such as Outlook compatibility, Over the Air (OTA) updates and email quarantine.
- **SkyFile Mail Premium** – ideal for professional business use, this option brings a huge range of additional services and benefits, including the new ‘Smart Profile Management’ service.

The latter come with additional, optional services activated on top of them, creating ‘SkyFile Mail Entry+’ and ‘SkyFile Mail Premium+’.

- **SkyFile Mail Entry+** brings the possibility to register Premium services on top, including: Terrestrial Network Access, GPS Data Reporting and Smart Profile Management.
- **SkyFile Mail Premium+** offers the possibility to register Alternative Satcom Carriers on top.

In parallel, an activation interface is also becoming available in Portal360, which will make managing your SkyFile accounts simpler than ever before!

Please refer to the reference table on the next page for a full overview of the features and capabilities related to each service.

Meanwhile, please note that other services within the SkyFile Suite (SkyFile Anti Virus, SkyFile eNOAD and SkyFile Crew) remain unchanged.

SKYFILE MAIL

SkyFile Mail & SkyFile Suite - Service distribution - 2017



	Packages			Fees	
	SkyFile Mail Lite ⁽¹⁾	SkyFile [®] Mail Entry ⁽²⁾	SkyFile Mail Premium	Activation fee	Monthly fee
Monthly fee	✓	✓	✓		
Minimum commitment (in month(s))	1	3/12	12		
Services:					
Messaging	✓	✓	✓		
Multiple mailboxes	Only 1	✓	✓		
Compression (up to 90%)	✓	✓	✓		
Crash & recovery	✓	✓	✓		
Full duplex	✓	✓	✓		
eFax, SMS (Ship2Shore & Shore2Ship)	Only Ship/Shore	✓	✓		
Filtering & limitation	✓	✓	✓		
Device & connectivity control	✓	✓	✓		
Multi languages (9 in total)	✓	✓	✓		
Auto Back-up & restore functions	✓	✓	✓		
POP3 & SMTP + Long SMS		✓	✓		
Automatic File Transfer (AFT)		✓	✓		
Split Billing (on shore & on board)		✓	✓		
Network & Sub-accounts		✓	✓		
Crew email (Postpaid & Prepaid)		✓	✓		
Repetitive NDN		✓	✓		
CDR viewer		✓	✓		
Automatic Blind Carbon Copy		✓	✓		
Notifications		✓	✓		
SkyFile Mail OTA update		✓	✓		
Alternate domain or Marlink @SEmail		✓	✓	✓	
On-shore services:					
P360	✓	✓	✓		
Webmail & Remote configuration	✓	✓	✓		
Quarantine		✓	✓		
Extra Entry features:		SkyFile Entry+			
Terrestrial Network access ⁽³⁾		○	✓		✓
GPS Data Reporting ⁽³⁾		○	✓		✓
Smart Profile Management (v10.1 and following) ⁽³⁾		○	✓		✓
Extra Premium feature:			SkyFile Premium+		
Alternative SatCom Carriers ⁽⁴⁾			○		✓
Additional services (on top of the packages):					
SkyFile [®] Anti Virus & OTA update ⁽⁵⁾	✓	✓	✓	✓	✓
SkyFile [®] eNOAD & OTA update ⁽⁵⁾	✓	✓	✓		✓

○ = Each single service can be activated & invoiced separately (On-Demand)

(1) SkyFile Lite account can be managed individually or inside a pool of accounts

(2) Minimum commitment for "Entry" moves to 12 months if optional features (2) are activated

(3) Optional Premium features coming on top of "SkyFile Mail Entry" package (formerly "Premium On-Demand") - New package name "SkyFile Mail Entry+"

(4) Optional Premium feature coming on top of "SkyFile Mail Premium" package (formerly "Premium Open") - New package name "SkyFile Mail Premium+"

(5) Additional services coming on top of all packages