



## JOB DESCRIPTION

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**POSITION NAME: Systems Engineer on Information Technology**

**Department: Technology/OPS/DataCenter**

**Manager: Yvan Vogel, HO ASG-EIK Data Center**

**Position's location: Aussaguel, Issus, Toulouse France**

**HR Contact : Aurore DACH [aurore.dach@marlink.com](mailto:aurore.dach@marlink.com) / Lydia AZMI [lydia.azmi@marlink.com](mailto:lydia.azmi@marlink.com)**

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### MISSION:

Operational transvers responsibility to ensure a fault tolerance, reliability and IS security on Data Center and various worldwide point of presence across the world.

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### ACTIVITIES:

The System Engineer will be part of datacenter team (Norway/France) to take in charge the full operational and good conditions of the virtualized systems (Linux and Microsoft) with focus to manage value added services to be in line with customer's SLA.

- Will write accurate system's procedure with diagnostic tool to manage and anticipate any potential issue at the POP level (remotely) and the Core systems in the DC;
- Will ensure that all systems components are up-to-date following Marlink Security policies;
- He will handle the flow of request coming from internal customer (RT), fixing the issue observed and replying to the requester, participating to the best of QoS (SLA = 99.90%);
- A strong expertise is required to handle engineering project focused on the future data center's evolvement to be always in the cutting edge of the innovation;
- Will participate at some high-level project in the verticals units to ensure that their requirements are fitting well with our DC constraints;
- The Systems Engineer will create from scratch / will take care / will enhance and will follow up major core components that are the DC's framework, innovating into the information technology field;
- To reach a high level of SLAs with QoS for our customers, the Systems Engineer will set up appropriate IS environment (Clustering, PreProd / Prod) and will ensure that the RTO/RPO defined for any IS are done properly with regular control (switch-over);
- The role is under the On-Duty call services and the Operational's recurring task (daily and weekly);

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### KEY SKILLS AND EXPERIENCE EXPECTED:

A degree in IT field with 3+ years' experience on DC with fault tolerance.

### PREFERRED SKILLS:

Wide use of Microsoft eco-systems mandatory;  
Expertise on Linux systems and SW open source mandatory;  
Strong capacity on the Cloud environment, with VMware and Kubernetes;  
Be able to explain, train, complex situation to members;  
Take initiative and show curiosity and autonomy;

### ADDITIONAL NOTES:

Ability to work in "multitasking mode", English language, with always positive attitude towards people.  
We will welcome all foreign people from MARLINK Group