

Job Description

POSITION : Program Manager Digital

DIRECTION / UNIT / DEPARTMENT : ENTERPRISE

LOCATION : Aussaguel - France

HR CONTACT TO APPLY : aurore.dach@marlink.com

MISSION:

Marlink Enterprise supports its customers with their digitalization strategy and with their goal to develop their capabilities with regards to managed networks, cloud solutions and broadband hybrid connectivity all over the world.

In this context, Marlink Enterprise is accelerating its own digitalization with the objective to:

- Build strong ecosystem foundations:
 - Through adapted pillars (OnePortal, itop, EDF)
 - Making the best out of our existing and off-the-shelf platforms (O365, AX)
 - Maximizing the value-added of our data through data governance and pertinent usage
- Build digital applications, on top of this ecosystem foundations (OnePortal, EDF, itop and O365 platform):
 - To improve team productivity, through e.g. more automation or team-specific digital tools
 - To customize our offering to customer specific requirements
- To accelerate the Smart Network aaS offering, bridging the gap between our engineering capabilities and a suitable customer experience
 - Building powerful links between customer interfaces (portal) and our SNaaS offer (ability for the customer to manage his network and features, interface with our OSS/BSS)
 - Building a modern user/customer experience

The role of the Program Manager is to organize the Enterprise Digital Roadmap, in cooperation with the business and the users and in line with the digital strategy along the following axis:

- Build a strong, scalable, future-proof ecosystem
- Enable the business strategies around Smart Network solutions and Managed Service Provider
- Foster and enable automation and productivity improvement of all teams

ACTIVITIES:

As Program Manager, you will support the Head of Enterprise Digital Team who has the following tasks :

- Definition and overview of the business ecosystem
- Definition of the overall roadmap
- Ownership of the global budget
- Bridge between Business and IM, remove barriers
- Autonomous decisions in alignment with the product owners about target technical design and architecture and data governance
- Accountability on the delivery of the overall roadmap and fulfillment of the objectives
- Identify and organize development resources in line with the overall roadmap and budget
- Remove work impediments for the product teams
- Facilitate product team organization
- Ensure product team's effectiveness

As Product Owner of the various applications of the Enterprise ecosystem:

- Owns the roadmap and the budget of the specific product
- Defines product goals and vision
- Decides release dates
- Ensures product quality
- Approves design decisions specific to the product
- Prioritization, definition and acceptance of user stories
- Manages product backlog

- Handles stakeholder feedback
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KEY SKILLS AND EXPERIENCE EXPECTED:

- Master of Science in IT Engineering / Web development
 - 5 years + experience in the domain of IT management and application development
 - 5 years + experience in Agile development methodology
 - 5 years + experience in management
 - Strong communication skills (written and oral)
 - Ability to work in transnational environment and fluent in English
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