



Job Description

POSITION : Team Leader Enterprise Logistics Rotterdam

DIRECTION / UNIT / DEPARTMENT : Marlink Operations / Group Logistics / Enterprise Logistics

MANAGER (Position + Name) : Director Enterprise Logistics / Grace Allanic

LOCATION : Rotterdam

HR CONTACT: TBD

MISSION:

Marlink Enterprise supports its customers with their digitalization strategy and with their goal to develop their capabilities with regards to Internet-of-Things, Machine-to-Machine, Cloud Computing solutions and broadband connectivity all over the world.

In this context, the team leader Enterprise Logistics in Rotterdam has a direct report to the Director Enterprise Logistics, his role is to:

- Manage the enterprise logistics staff and load plan in Rotterdam (including order handling, warehouse etc.)
- Deliver logistics cases as per the business requirements
- Manage and improve the end-to-end logistics process (from order takeover to final delivery to customer)

ACTIVITIES:

Lead the Enterprise logistics team in Rotterdam:

-) Supervise the enterprise logistics dedicated staff and plan / organize the need for flex/temp resources according to the load in particular:
 - o Manage the Enterprise dedicated staff at the order desk who is reporting to him, and in coordination with the Director Maritime Order Desk, identify opportunities to share resources as required by the business activities.
 - o Manage the Enterprise “go-to” staff at the warehouse who is reporting to him, and in coordination with the Director Rotterdam Warehouse, identify opportunities to share resources as required by the business activities.
-) Organize, assign and deliver on time and on quality the logistics cases identified by:
 - o Enterprise delivery teams for customer projects
 - o Customer Operations teams for RMA
 - o Enterprise delivery teams, service managers or KAM for MSS hardware cases

Has the full accountability/ownership of the Enterprise Logistics Processes in Rotterdam:

-) End-to-end accountability from takeover to final delivery including:
 - o Order handling (booking of items)
 - o Expediting (interface to procurement, track time sensitive aspects, etc.)
 - o Picking and packing (ensure smooth transition between order handling and warehouse, actually implement quality check, ensure proper labelling, decide on relevant packaging per destination and sensitivity, manage the “multiple box per item” pain point etc.)
 - o Preconfiguring (to be further implemented)
 - o Export / import (master export/import specificities per country, anticipate export control and import processes per country, maintain the Enterprise Country database, French/Spanish/Portuguese/English documentation)
 - o Freight forwarding (proper tracking until final destination, cost effective delivery, support custom management)
-) Review all aspects of the process and ensure quality/efficiency

Maintain an efficient Enterprise Logistics Network

- Identify and organize freight forwarders per region

- Implement a cost-effective and competitive network
- Own and maintain close cooperation/relationship with all main freight forwarders

Tools, Means and Administration:

- MRP
 - In coordination with Enterprise Head of Delivery and Director of Projects, maintain MRP requirements (identify items requiring stock and define stock level)
 - Ensure good implementation of MRP inputs in the systems
- AX
 - Master AX ERP system
 - Identify and propose improvement, best practices to the Enterprise Delivery teams to improve overall efficiency
- Cost control, cost management
 - Own all Logistics cost incl freight, duties etc.
 - Provide relevant reporting, identify discrepancies, areas of improvement

KEY SKILLS AND EXPERIENCE EXPECTED:

-) Master of Science in Logistics
 -) 10 years + experience in logistics
 -) 10 years + in management
 -) Experience with import / export over EMEA region
 -) General background in telecommunication is a plus
 -) Strong communication skills (written and oral)
 -) Ability to work in transnational environment
 -) Fluent English
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