



Field Engineer – Maritime Field Service

Department	MM81X _ Field Service RIMSRV3
Location	Marlink GmbH, Hamburg
Version	21-Jan-2022
General	<p>Field Engineer is employed in Marlink Maritime at the Field Service Department responsible for installation, service and maintenance of equipment and solutions within Business Unit.</p> <p>Field Engineer reports to the Manager Field Service Europe & America and ultimately to the Director Field Service & Partner Management.</p>
Main Goals	Installation, service and maintenance of hardware and software; and solutions offered within the Marlink Maritime portfolio.
Responsibilities and Authorization	Responsibility and authorization are in accordance with the processes relevant to this position.



Main Tasks	<ul style="list-style-type: none"> • Responsible for the work and activities related to installation, service and maintenance of all Connectivity/Satellite Systems, IT Network Hardware & software • Creation and filing of detailed documentation from installations, services, and maintenances for tasks assigned • Responsibility for completion of tasks on time with respect to agreed scope of work • Coordination with customer for successful implementation of task assigned • Cooperate with internal departments to solve technical and operational issues, close coordination with Support and Project Managers
Main Knowledge	<ul style="list-style-type: none"> • Education in IT & Telecommunications (bachelor's degree or similar) • IT Knowledge is a must, minimum understanding on computer network infrastructure and administration • Experience in the marine electronics environment on yachts, commercial or military vessels, or any offshore installation is an advantage • Preferably experience from serving multi-national customers. • Fluent in English and preferably other international languages. • Preferably work and live nearby Hamburg
Main Attitude Competences	<ul style="list-style-type: none"> • Demonstrated technical knowledge and strong troubleshoot skills. • Strong commitment to quality, and adherence to practices, procedures, and prioritize correctly under time pressure. • Physically fit to work in offshore / maritime environment. Must be able to lift heavy equipment and climb into confined antenna spaces. • Support and communicate with customers in a professional manner • Team player with ability to independently solving his tasks • Self-initiative to increase knowledge level by self-studying and trainings • Actively seek and share knowledge within the organization • Flexible to perform also other tasks outside the scope of main role • Must be flexible to work worldwide and travel varying schedules, including evening and weekends.



Interested?

Please send your complete application (incl. a cover letter) by April 30th, 2022 to:

HR@marlink.com
