



## JOB DESCRIPTION

POSITION : Platform Manager

---

**DIRECTION / UNIT / DEPARTMENT** : Enterprise Engineering  
**MANAGER** (Position + Name) : Julien VILLAR, Director Enterprise Satcom Engineering  
**LOCATION** : Bratislava

**LOCATION** : Bratislava, Toulouse

**HR CONTACT France:** Aurore Dach [aurore.sie@marlink.com](mailto:aurore.sie@marlink.com) / Lydia Azmi [lydia.azmi@marlink.com](mailto:lydia.azmi@marlink.com)

**HR CONTACT Slovakia:** Valeria Valovicova [valeria.valovicova@marlink.com](mailto:valeria.valovicova@marlink.com)

---

### MISSION:

Fully integrated in Marlink Enterprise teams and activities, Enterprise Satellite Communication Engineering is responsible for the technical and operational management of Enterprise RF and baseband products and solutions.

As a **Platform Manager**, you will be identified as “specialist” and “reference” on the RF and baseband domains. You will have to maintain advanced technical expertise on standard Enterprise platforms and products.

Platform Manager has a key role in the company technology development. He is in charge of:

- Improving system efficiency, quality of service and reliability to provide competitive SatLink solutions.
- Leading platform qualification, implementation and handover to operation.
- Running technology surveys and evaluations,
- Acting occasionally as a system engineer for complex design cases.

The Platform Manager develops trusted relationship with manufacturers and Teleport staff.

---

### ACTIVITIES:

Reporting to the Director of Enterprise Satellite Communication Engineering, you will:

- Act as QoS design authority:
  - High autonomy to interpret customer requirements and turn them into fine technical QoS templates
    - Support sales and presales about QoS topics while facing end customers
  - Ability to design highly customized QoS templates and provide QoS guidelines / rules of configuration to optimize our networks on a regular basis
  - Troubleshoot QoS issues from L1 to L7 (Deep Packet Inspection, network analytics understanding)
- Contribute to design RF and Baseband infrastructure:
  - Design and evolution of our hub technologies and configurations
  - Ensure capability to deliver satellite connectivity services to customers by managing hub infrastructure.
  - Follow up the “as designed” and “as operated” consistency.
  - Design VSAT RF BOMs
- Optimize satellite capacity usage (fill-rates) and infrastructure evolution
  - Manage and optimize satellite capacity allocation on platforms in sync with satcap engineers

- Support Satellite and teleport strategy definition and implementation
- Collect sales/presales forecasts to anticipate changes and requirements in coordination with the satcap team.
- Develop, track and report platform / network / service performance KPIs
- Manage technical relationship with baseband and RF suppliers
  - Follow-up of technical roadmap and adaptation to upgrade internal products, in sync with the Marlink group strategy
  - Follow-up and management of maturity issues
- As an RF/Baseband expert, support:
  - Operations for level 3 troubleshooting
  - Presales during bid phases
  - Sales / Product teams to qualify new services or new technologies (LEO/MEO services, flat panel antennas, new technologies...)
- Attend regular workshops, trainings and meetings to synchronize our technical work and capabilities.

You will work with the following technologies:

- Baseband platforms
  - Newtec, iDirect, Comtech...
  - QoS engines (Sandvine, Riverbed,...)
- Hardware equipment
  - Antennas: fixed, flyaway, driveaway...
  - BUC, LNB, filters...
  - Spectrum analyzer,
- Tools:
  - Dataminer, Grafana / TSDB, scripting...
- Various technologies implementing Enterprise value-added services.

The technologies used will change over time, depending on internal and external requirements. You will have therefore to be creative and to combine technologies and products in new ways, show flexibility, and be able to complete both small and larger projects in a structured way.

---

## KEY SKILLS AND EXPERIENCE EXPECTED:

- **University master or similar degrees, preferably in Engineering**
  - **At least 8 years' experience in telecommunication or ICT industry**
  - **At least 5 years' experience in Newtec Dialog platform management**
  - **At least 3 years' experience in QoS engineering**
  - **Good level of knowledge in Satellite Telecommunications (Newtec and iDirect technology, VSAT RF BOM, RF equipment).**
  - **Professional records in engineering or operations tasks**
  - **Proven working experience in an international environment and transnational organizations**
  - **Good oral and written communication skills in English**
  - **Team-player, trustful and reliable**
  - **Passionate by technology and innovations, driven by technical & commercial disruptive challenges**
  - **Self-motivated, creative with a high-level of energy, excellent interpersonal, organizational, communication and leadership skills**
  - **Ability to work with teammates with various background and level of seniority, and geographically distributed**
  - **Ability to structure complex information, plan, prioritize tasks and focus on deliverables**
-