



Student Support Engineer Slovakia, location Bratislava

About the Marlink Group

In today's world, connecting our customers' businesses and assets in the most remote and challenging locations has never been more important.

As a true partner to our global customers, we provide smart network solutions that connect people and assets around the globe and in all markets where traditional connectivity cannot be achieved or is not available.

As an internationally active and well-known group with more than 1300 colleagues working in more than 30 locations, we help our customers in industries including Shipping, Energy, Humanitarian to run their business remotely in ever smarter, more profitable and sustainable ways.

Your Mission

Provide technical support to our customers around the world to enable the continued efficiency of their remote operations.

Main Tasks

The Student Support Engineer receives 2 months of initial training on technology, tools, and processes. After the training, they become part of the Network Operating Center (NOC) team which provides technical support. The Support Engineer performs the following activities:

- Technical support via phone and e-mails for communication products
- Communication with Customers, Field Engineers, Suppliers
- Work in 24/7 shift mode (shifts are planned 1 month in advance and aligned with your school schedule)
- Dealing with service cases from creation to closure
- Working with the team to provide resolution of customer needs.

Qualifications & Professional skills

- University student (2nd to 3rd year) studying Telecommunications/IT
- Good English speaking and writing skills
- French language is welcome (not mandatory)

Employee benefits

- Long-term part-time work alongside your studies
- Flexible working time
- Opportunity to gain practical experience on real-life satellite networks
- Dynamic environment within a global company
- Benefit system including meal allowance, sporting activities, health care in a private clinic and a calendar of employee social events.

Our Commitment

WE SUPPORT



Our Corporate Social Responsibility approach is part of the Marlink DNA to develop our business and people operate responsibly. Marlink has incorporated and respects the Ten Principles of the [UN Global](#)

[Compact](#) into our strategies to establish a culture of integrity, value, trust and innovation.

The Marlink Group is a transnational organisation and considers cultural diversity as one of its greatest strengths. Additionally, we support diversity in race, gender, religion, national origin, political opinion, sexual orientation, social origins, age and physical or mental character.

Attitude & Interpersonal skills

- Able to work independently and as a team player.
- Result and quality-driven: strive to deliver results at a high standard.
- Customer Service oriented.
- Reliable
- Communicative
- Flexible.

Interested?

Please send your motivation letter & CV to hr.slovakia@marlink.com with reference Student Support Engineer job