



Support Engineer – Student Job Slovakia, location Bratislava

About the Marlink Group

In today's world, connecting our customers' businesses and assets in the most remote and challenging locations has never been more important.

As a true partner to our global customers, we provide smart network solutions that connect people and assets around the globe and in all markets where traditional connectivity cannot be achieved or is not available.

As an internationally active and well-known group with more than 1300 colleagues working in more than 30 locations, we help our customers in industries including Shipping, Energy, Humanitarian to run their business remotely in ever smarter, more profitable and sustainable ways.

Your Mission

As a student in the field of telecommunications, networking study you may gain professional experience in customer support on real-life satellite and terrestrial networks with worldwide coverage.

Main Tasks

The Support Engineer Junior receives 2 months of initial training on technology, tools, and processes. After the training, he becomes part of the Network Operating Center (NOC) team which provides technical support. The Support Engineer performs the following activities:

- Technical support via phone and e-mails for communication products
- Communication with Customers, Field Engineers, Suppliers
- Work in 24/7 shift mode (shifts are planned 1 month in advance and aligned with your school schedule)
- Dealing with service cases from creation to closure
- Working in the team

Qualifications & Professional skills

- University student (2nd to 3rd year) of Telecommunications/IT
- Good English speaking and writing skills
- French language is welcome (not mandatory)
- Eager to learn new things
- Able to work independently
- Reliable
- Communicative
- Flexible

Attitude & Interpersonal skills

- Ability to work independently and as a team player.
- Result and quality-driven: strive to deliver results with a high level of standards.
- Customer Service oriented.

Our Commitment

Our Corporate Social Responsibility approach is part of the Marlink DNA to develop our business and people operate responsibly. Marlink has incorporated and respects the Ten Principles of the [UN Global Compact](#) into our strategies to establish a culture of integrity, value, trust and innovation.

The Marlink Group is a transnational organization and considers cultural diversity as one of its greatest strengths. Additionally, we support diversity in race, gender, religion, national origin, political opinion, sexual orientation, social origins, age and physical or mental character.



In support of

**WOMEN'S
EMPOWERMENT
PRINCIPLES**

Established by UN Women and the
UN Global Compact Office

Employee perks, benefits

- Long-term part-time work alongside studies
- Flexible working time
- Possibility to gain interesting practical experience on real-life satellite networks
- Dynamic environment of an international company
- Benefit system including meal allowance, sporting activities, health care in private clinic and participation in employee social events

Interested?

Please send your motivation letter & CV to hr.slovakia@marlink.com with reference Support Engineer - Student job