



Field Telecom Technician II Perth, Australia

About ITC Global

At ITC Global, we bridge the gap by ensuring our customers' global satellite communications and IT systems are performing securely and reliably, allowing them to focus on what is important without worrying about their connection. We create smart network solutions tailored to the way our customers operate. Intelligently integrating network and

digital solutions, with active management to ensure the fastest speeds, the best user experience, reliable application access and data flow for real-time operations, and the most robust cyber security.

About Marlink Group

ITC Global was founded in 2001 to bring the industry-leading connection to developing markets and remote and harsh locations. ITC Global became part of the Marlink Group in May 2021. Marlink Group has more than 1300 colleagues working in more than 30 locations around the world and helps customers in industries including Shipping, Energy and Humanitarian to run their business remotely in ever smarter, more profitable, and sustainable ways.

Your Mission

Develop highly technical solutions in response to sales and customer requirements. Under supervision responsible for equipment installation, maintenance and updating supporting the remote communications needs of our customers in the Energy, Mining, and Maritime industries. Specifically includes fixed and stabilized VSAT systems and networking devices.

This position requires land and offshore travel, international travel, frequent overnight stays and the ability to perform to a high standard in stressful situations.

Main Tasks

- Assembly, installation and troubleshooting of all fixed, stabilized and Auto-Acquire VSAT systems in use by the company.
- Complete all job documentation and paperwork in a timely fashion (one week).
- Compliance with mandatory company procedures.
- May work on pre-commissioning Build & Test in workshop environment.
- Configuration, installation and troubleshooting of remote subscriber equipment to include but not limited to:
 - Equipment Rack Assembly

- Wireless access points and VOIP phones.
- Antenna Control Units
- Satellite modems
- Out of Band Management Systems
- RF Equipment
- UPS Systems
- 4G Systems
- LAN infrastructure
- Telecom duties include use of spectrum analyzers and specialized test equipment, wiring of in-house telecom circuits, repair of in-house telecom equipment and some advanced troubleshooting techniques.
- Provide day to day preventative maintenance and repair of VSAT hardware.
- Proficiency with use of engineering drawings for installation, troubleshooting and repair.
- Test, program, and repair of basic land mobile communications equipment.
- Provide remote customer support as needed.
- Ability to travel via vessel, airplane and helicopter in support of our customers.

- Maintain company vehicles according to manufacturer recommendations.
- Prepare and dispatch equipment and hardware to sites prior to installation, as needed.
- Complete all plans, diagrams and procedures related to installations including the as-built documentation.
- Promotes and maintains a safe and positive HSE presence within the team and day to day workflow. Comply with the requirements of the Safety Management System
- Conducting safety/toolbox meetings
- Ensure compliance with system procedures
- Facilitate/conduct risk assessments (JHAs)
- Report incidents and hazards
- Participate in incident investigations.

Qualifications & Professional skills

- Experience and advanced knowledge of Stabilized antenna systems to include SeaTel, Intellian Orbit and Spacetrack.
- Proficient with iDirect NMS IDX 3.x, Comtech Satellite Modems, and wireless Access Points.
- Experience and knowledge of Cisco routers and switches.
- A good knowledge of the use of RF Spectrum Analyzers and of RF theory.
- Experience in IP routing, switching, security and VOIP.
- Ability to perform tasks with minimal supervision.
- Cabling, fabrication, and termination of commissioning of VSAT stabilised antennas
- Knowledge of Electrical safety/Awareness of Electrical isolation
- Knowledge of offshore safety procedures, which may include but not limited to Permit to Work, Stop the Job, Lone Man Working, Electrical Isolation.
- Ability to offer creative solutions and resourceful problem solving skills.
- Ability to lift in excess of 50lbs and pass a physical exam as required.
- Bosiet, offshore Medical, MIST, and Emergency Breather System (EBS) to be included as part of mandatory courses to allow technicians to be deployed to offshore installations in EMEA regions.
- SafeGulf and SEMS certifications preferred but not mandatory.

Attitude & Interpersonal skills

- Must have exceptional customer service skills driven to exceed customer expectations.
- Detail oriented individual with proven ability to prioritize and complete multiple tasks concurrently and within deadlines.
- Energetic self-starter with the ability to work in a fast-paced environment. Must have flexibility of working extended hours, weekends, holidays, on call and in remote and harsh environments.
- In addition to independent qualities, the ability to work well as part of a regional/global and virtual teams across multiple geographies/vertical markets.

We offer

- Flexible hybrid work situation with home office option
- Marlink Training Academy for professional and personal development
- International mobility
- Equal opportunities employer
- Cultural diversity

Our Commitment

Our Corporate Social Responsibility approach is part of the Marlink DNA to develop our business and people operate responsibly. Marlink has incorporated and respects the Ten Principles of the [UN Global Compact](#) into our strategies to establish a culture of integrity, value, trust and innovation.

The Marlink Group is a transnational organisation and considers cultural diversity as one of its greatest strengths. Additionally, we support diversity in race, gender, religion, national origin, political opinion, sexual orientation, social origins, age and physical or mental character.

In support of

WE SUPPORT



**WOMEN'S
EMPOWERMENT
PRINCIPLES**

Established by UN Women and the
UN Global Compact Office

Interested?

Please send your motivation letter & CV to
HR.INC@MARLINK.COM